

EVALUATIONS

Student and Poll Manager Surveys examine the quality of training and Election Day experience. This feedback provides helpful tools for improving the program and without this feedback it would be hard to know if the program fulfilled its goals.

Below are Student and Poll Manger Surveys.

UWG Student Poll worker Evaluation Form

Student Poll worker's Name: _____

Poll Manager: _____

Election Type/date: General Election November 8, 2016 Today's Date: _____

All characteristics may not apply to each student therefore, if a category cannot be rated OBJECTIVELY, please make the comment "NOT OBSERVED/NOT APPLICABLE".

Please rate the student poll worker's performance in the areas listed, using the rating scale below.

1 -Exceeds Expectations 2- Meets Expectations NI- Needs Improvement N/A- Not Observable/Applicable

Competencies	Rating
<u>QUALITY OF WORK:</u> <i>Achieved satisfactory results for duties and tasks completed</i>	
<u>QUANTITY OF WORK:</u> <i>Worked effectively and efficiently; tasks were done in a timely manner.</i>	
<u>CUSTOMER SERVICE:</u> <i>Ensured requests have timely and complete responses</i>	

<u>RELIABILITY:</u> <i>Completed assigned tasks.</i>	
<u>KNOWLEDGE AND SKILLS:</u> <i>Demonstrated working level of skill/knowledge in job assignment.</i>	
<u>DEPENDABILITY:</u> <i>Punctual and reliable in attendance; completed assigned duties and tasks.</i>	
<u>PROFESSIONALISM:</u> <i>Interacted well with others and conducted him/herself professionally.</i>	
<u>INITIATIVE:</u> <i>Assumed added responsibilities.</i>	
<u>LEADERSHIP:</u> <i>Demonstrated leadership abilities.</i>	
<u>COMMUNICATION:</u> <i>Exercised solid listening, written, and oral communication skills.</i>	

Additional Comments about student poll worker (include any additional information you would like to share about your student worker):

Program Comments (feedback regarding UWG student poll worker program):

Poll Manager Signature _____ **Date**

Electronic signature acceptable

UWG “Best of the West” Student Poll Worker Program Evaluation

Thank you for serving as a poll worker in the November 8, 2016 General Election. In order to improve our efforts at recruiting college students to work as poll workers, we need your feedback.

Please take a few moments to fill out this survey. There are only 12 questions. All information will be kept confidential, with only aggregate results reported. Please fill in your responses below and email back to elections@carrollcountygga.com or Ethan Stiles (estiles1@my.westga.edu)

Please respond by December 9, 2016. Thank you!

1. How did you hear of the opportunity to become a poll worker? Check all that apply:
 - Word of mouth/other students
 - Professor
 - College staff person
 - Posters/flyers
 - Announcement on college website
 - University email
 - Targeted email (What affiliation or organization? _____)
 - Announcement on campus radio

2. What motivated you to become a poll worker? Check all that apply:
 - A friend was doing it
 - A professor or advisor suggested I do it
 - A student group I’m a part of was participating
 - Course credit
 - Class assignment
 - Extra credit
 - Learning experience
 - Pay
 - Sense of civic duty
 - Other. Explain: _____

3. Please tell us about the training you received to become a poll worker. Circle if you agree or disagree with the following statements:

	Agree	Disagree	Don’t know
The training was convenient	1	2	3
The training was appropriate.....	1	2	3
The training adequately covered all the necessary topics.....	1	2	3
The trainers knew the subject matter.....	1	2	3
I was given the opportunity to ask questions.....	1	2	3
The hands-on part of the training was sufficient.....	1	2	3
I felt prepared to work.....	1	2	3

I was able to perform well at my assignment..... 1 2 3

4. Is there any area in which you feel like you needed more training?

- Yes – If yes, please describe: _____
_____.
- No

5. What suggestions would you give the Carroll County Elections Supervisor to improve your time as a poll worker? _____
_____.

6. What suggestions would you give your school to improve the recruitment of more college poll workers?

7. Please indicate how likely you are to do the following:

	Definitely	Unsure	Definitely Not
Recommend working as a poll worker to other students	1	2	3
Work as a poll worker in future elections....	1	2	3
Vote in the next election.....	1	2	3

8. Did you vote in this election?

- Yes
- No

9. Did your experience as a poll worker affect you likelihood to vote in the future? Are you:

- More likely to vote
- Same
- Less likely to vote

10. Overall, how would you rate your experience as a poll worker?

- Very satisfied
- Satisfied
- Neutral
- Unsatisfied
- Very unsatisfied

11. What was your primary job on Election Day?

- Greeter
- Certificate Clerk
- Express Poll Voter Lookup and Encoder
- DRE assistance
- Other: _____

12. Please share any stories you may have, either highlights, challenges or lessons you learned from this experience:

Thank you! We appreciate your feedback. Please respond no later than December 9th, 2016. Send to: elections@carrollcountyga.com or Ethan Stiles (estiles1@my.westga.edu)